



45TH Annual General Meeting

Of The Haven Night Shelter
Welfare Organisation

Venue: Corner of 10th Ave and Metaal Road,
Retreat

Date: Saturday 16 September 2023

Time: 10 am to 12 noon

Zoom Meeting: [CLICK HERE](#)

Meeting ID: 966 392 9031

Password: Haven001

AGENDA

Program Director - Faranaaz Ismail

1	Opening prayer	Capt Ezra October
2	Welcome	Faranaaz Ismail
3	A minute of silence in Memorium of Haven members, clients, staff and volunteers.	Terence de Jongh
4	Presentation: Proposed changes to the Haven Constitution.	Terence de Jongh
5	Voting on Constitutional changes will be recorded in Zoom chat box.	
6	Reports:	
	CHAIRMAN'S REPORT	Terence de Jongh
	CEO's report	Shadrick Valayadum
	Treasurer's report	Lea Schafer
7	Appointment of Auditors	Lea Schafer
8	Discussion and adoption of the reports	Terence de Jongh
9	Announcement of the shelter Chairpersons serving as Board Members	Terence de Jongh
10	Additional Members nominated for BOM ELECTION AT AGM: Terence de Jongh, Faranaaz Ismail, Lea Schafer, Karel Diedericks, Rob Galloway, Patricia Francke, Abdullah Carey	Terence de Jongh
11	Success Stories Video	
12	Acknowledgement of Long Serving Members	
13	Vote of Thanks	Faranaaz Ismail
14	Lunch for all present	

MINUTES

No-one should have to live on the streets

44th Annual General Meeting Held on Saturday 17 September 2022

1. Opening prayer: Lea Schafer opened meeting with prayer

2. Welcome: Karel Diedericks welcomed all present and on Zoom.

3. A minute of silence in memorium of Haven members, clients, staff and volunteers.
Candles were lit in memory of those who passed during the year. Lea Schafer read all the names of the departed.

4. Attendance and Apologies:
Members – 32 Staff – 28 Guests - 5

5. Minutes of AGM held on 20 September 2021 were approved
Proposed by – Terence de Jongh Second- Ezra October

6. **Presentation** - Proposed changes to the Haven Constitution. The proposed changes were presented.

7. **Reports:**
Chairman's report: Karel Diedericks presented his report
CEO's report: Hassan Khan presented his report
Treasurer's report: Faranaaz Ismail presented her report
Reports were adopted: Proposed by – Terence de Jongh.
Second: Ezra October

8. Appointment of Auditors
Auditors Marx Gore were appointed. Proposed - Faranaaz Ismail
Second- Lea Schafer

9. Discussion and adoption of the reports

10. Announcement of the shelter Chairpersons serving as Board Members
Sharon Wyngard, Deloris Miller, Ezra October, Donovan Meyer, Rob Galloway, Sybil de Koker, Abdullah Carey, Stanley George, Nicky le Roux, Marcelle Williams and Aubrey Sedeman

11. Directly elected to the board: Karel Diedericks, Faranaaz Ismail, Patricia Francke, Terence de Jongh, Lea Schafer and Clive Heyns.

12. Announcement voting results on amendment of the Haven Constitution
26 in favour. 1 against. Rest abstained.

13. Volunteer Appreciation: Terence de Jongh – he was presented with a certificate and a voucher for all his years in service of The Haven.
Vote of Thanks: Terence de Jongh gave vote of thanks to all members, volunteers, staff, clients and guests. Karel Diedericks also thanked all.

CHAIRPERSONS REPORT



Terence de Jongh



Nelson Mandela said and I quote: “A fundamental concern for others in our individual and community lives would go a long way in making the world the better place we so passionately dreamt of.”

Looking back at the past year with all its challenges, we as an organisation, have succeeded in reaching the goals and objectives that we have set for the year.

As per above quote, I believe that we have made a difference ! We have touched many lives and improved the lives of our clients. Our financials are healthy, our structures and procedures are in place and are guided by our constitution and policies. It is with gratitude and positivity that I want to thank God for our organization’s success and ask His blessing wisdom and guidance into the future in this uncertain social-economic environment we are operating in. Our vision “No-one should have to live on the street” is challenging in our outreach to the increasing homelessness phenomena. Under Hassan Khan as CEO our organisation has grown as the leading organisation in the Western Cape for rendering a service to the homeless. He left a legacy behind of passionate and dedicated service and we as an Organisation and society thank him. Our new CEO Shadrick Valayadum has already shown us that he is the right person to take our organisation operationally, into the future.

We as an organisation need to improve our services in our shelters but also need to extend it beyond our current shelters to those who cannot or don’t want to be assisted in our shelters. We as an Organisation need to work more closely with other role players through partnerships, networking and support. We are intent on increasing our bedspace capacity and restructuring our Social Work and hospitality to address the needs of the different challenges our clients face so that the work we render will become permanent.



I want to thank our dedicated staff under the leadership of our CEO and SMT ensuring that the needs of the homeless people are met as they enter our shelters as guest or clients. My thanks to all volunteers and members for your unselfish willingness to serve the homeless and vulnerable communities through our organisation. We are grateful to our donors (businesses and individuals) for your generous contributions to our cause. It is with your help that we are able to help the homeless people in our communities. A special word of thanks to other stakeholders/ partners especially DSD, the City of Cape Town and all municipalities for your support. My gratitude also to other state departments and NGO`s that we could rely on for support and assistance in addressing the social wellbeing of our clients. My thanks to the Board of Management for your willingness and contributions in governing the Organisation. To my team, the Office Bearers thank you for the bond and unison we share and that we could have worked so closely the past year as a unit and for acting in the best interest of the Organisation.

I want to congratulate the new BOM on their election and welcome the new members to the BOARD. I believe that our OB will steer us into the future and that we will reach higher heights to play a more instrumental role addressing the homeless people`s needs for re-unification into society and be reunited with their families.

MORE THAN JUST A BED



People living on our streets is a sign of distress. At the Haven we offer more than just a bed. For example, we help Rosie to end his homelessness! The Haven's hospitality provides the safe, calm dignified space in support of excellent Social Work towards re-integration.
#morethanjustabed

ASSISTED
3460

RE-INTEGRATED
800



The Haven Night Shelter
021 425 4700
info@haven.org.za
Support the Haven!
www.haven.org.za/donate

Thank you, Department of Social Development and City of Cape Town, for continuing to place your trust in us. We now also have a team of Social Auxiliary Workers to broaden our outreach.

THANK YOU COMMUNITIES WHO PARTNER WITH THE HAVEN TO REACH THE LESS FORTUNATE AND VULNERABLE.



WHERE WE ARE SITUATED



SHELTER	ADDRESS	PHONE NO.
Bellville	1 South Street, Bellville	021 945 1413
Ceres	1 Owen Street, Ceres	023 312 1578
Claremont	5 Fir Street, Claremont	021 761 6219
District Six	20 Selkirk Street, District Six	021 465 1310
Homes	15 Essex Street, Woodstock	021 447 7422
Kalk Bay	139 Main Road, Kalk Bay	021 788 5820
Kensington	Cnr 13th Ave and Dapper Road, Kensington	021 593 5272
Kraaifontein	21 Van Der Ross Street, Kraaifontein	021 987 1967
Moira Henderson House	107 Chapel Street, Woodstock	021 461 2533
Mossel Bay	6 Matfield Street, Mossel Bay	044 691 0189
Napier Street	2 Napier Street, Green Point	021 421 6219
Paarl	5 Ambagsvallei Road, Paarl	021 862 1812
Retreat	Cnr 10th Ave and Metaal Road, Retreat	021 715 0817
Swartland	1 Varing Street, Malmesbury, Swartland	022 486 5191
Wynberg	16a Piers Road, Wynberg, Cape Town	021 762 8243

<p>BELLVILLE</p> <p>70 </p> <p>Chairperson Sharon Wyngaard</p>	<p>CERES</p> <p>48 </p> <p>Chairperson Delores Miller</p>	<p>CLAREMONT</p> <p>38 </p> <p>Chairperson TBA</p>
<p>DISTRICT 6</p> <p>90 </p> <p>Chairperson Ezra October</p>	<p>HAVEN OLD AGE HOMES</p> <p>129 </p> <p>Chairperson Nabaweya Joseph</p>	<p>KALK BAY</p> <p>47 </p> <p>Chairperson Marvin Petersen</p>
<p>KENSINGTON</p> <p>80 </p> <p>Chairperson Colleen Bailey</p>	<p>KRAAIFONTEIN</p> <p>98 </p> <p>Chairperson Sybil De Koker</p>	<p>MOIRA HENDERSON HOUSE</p> <p>70 </p> <p>Chairperson TBA</p>
<p>MOSSEL BAY</p> <p>84 </p> <p>Chairperson Henri Meyer</p>	<p>NAPIER STREET</p> <p>96 </p> <p>Chairperson Stanley Goerge</p>	<p>PAARL</p> <p>120 </p> <p>Chairperson TBA</p>
<p>RETREAT</p> <p>104 </p> <p>Chairperson Marcelle Williams</p>	<p>SWARTLAND</p> <p>60 </p> <p>Chairperson Aubrey Sedeman</p>	<p>WYNBERG</p> <p>60 </p> <p>Chairperson TBA</p>



SHADDIE VALAYADUM

“ No-one should have to live on the street; is not only The Haven’s Vision but a statement! Homelessness violates the principles of dignity. I therefore applaud The Haven’s strategies to create more bed spaces and surrounds, to prevent and eliminate homelessness

Success is the accomplishment of an aim or purpose. When The Haven measures its success, we look at reunification, reintegration, rehabilitation and the overall progression of homeless men and women from the street to the shelter, employment and, ultimately, reunification with families.

The following statistics are a clear indication of the successful work at our shelters across the Western Cape: from 1 April 2022 to 31 March 2023, 3 462 clients came through our shelter doors, 351 were reunified with their families, 452 were reintegrated into communities, and more than 60% of clients who went through the in / outpatients rehabilitation program. These successes are because of our dedicated staff, our committed volunteers, our generous donors and our partners, all of whom share the same vision for the homeless.

Our team of Social and Auxiliary Social Workers carry out daily programmes, focusing on soft / hard skills, and individual personal development. Clients are equipped for the workplace through CV writing, the application for identity documents and acquiring drivers' licences. Our Social Workers also monitor clients' health, ensuring that those who are on chronic medication receive their daily medicine. Other exciting programs are gardening, entrepreneurship, knitting, art therapy, spiritual reflections etc.

We are grateful to our team of Managers and Hosts for their gift of hospitality towards our clients. We understand that they work under extremely stressful and difficult circumstances, and yet they continue to give their best, making sure that clients are well fed, comfortable, and their requests are attended to.

I would like to send a huge thank you to our Finance, HR Departments and Operations for your dedication and passion in serving The Haven with diligence and integrity, whilst resolving the various challenges experienced over the past year.

Our Board of Management and the local shelter committees are an integral part of the governance structure of The Haven. Their unwavering support and the many hours spent volunteering services and imparting wisdom, contributes towards The Haven achieving its goals. During August 2023, the local shelters held their AGMs. I was glad to be included and enjoyed the professional way in which the meetings were held. I look forward to working with the new committees and Board of Management as we stride briskly into what the future holds for The Haven.

CEO REPORT 2/2



We thank all our donors and sponsors, including The Department of Social Development, City of Cape Town, Alan Gray Philanthropy, Pick n Pay, Checkers, Woolworths, Food Forward, Spar, Thinkst Applied Research, Helen Susman Foundation, and Minrath Trust, for your generous contributions over the past year. We look forward to your continued partnership.

We understand the importance of casting vision, and so I would like to shed light on a few projects in the pipeline, which will advance The Haven's vision that 'No-one should have to live on the streets.' Project Napier aims to create 60 new beds; Wynberg 40 beds; Retreat 90 beds; Claremont between 80 and 100 beds, and District Six 40 beds. We understand that this is a huge task, yet we have absolute faith that we will be able to achieve this.

In closing, I would like to express my gratitude to my Heavenly Father for opening the door for me to be the CEO of The Haven Night Shelter Welfare Organisation. I would also like to thank Board of Management for trusting me with the role of new CEO. I am enjoying the challenges and believe that when we place our faith in God, we will be able to achieve not only success, but also greatness. The year ahead poses challenges of its own, let us put our shoulders to the wheel and push along with enthusiasm, passion and humility. The Lord bless and keep each one of us as we continue to care for the homeless.



TREASURER'S REPORT 1/3



LEA SCHAFFER



The core of our strategy is the social work function, this is strengthened by the continuing partnership with the DSD

FINANCIAL SUMMARY

Overview in Millions (not indicated)	2023	2022	2021	2020	2019
Income	30.00	37.00	36.58	27.44	23.56
Expenses	34.43	31.77	30.40	27.36	26.22
DSD Funding	16.23	17.44	16.91	13.83	12.75
DSD % of Total Income	54%	47%	46%	50%	54%

Income

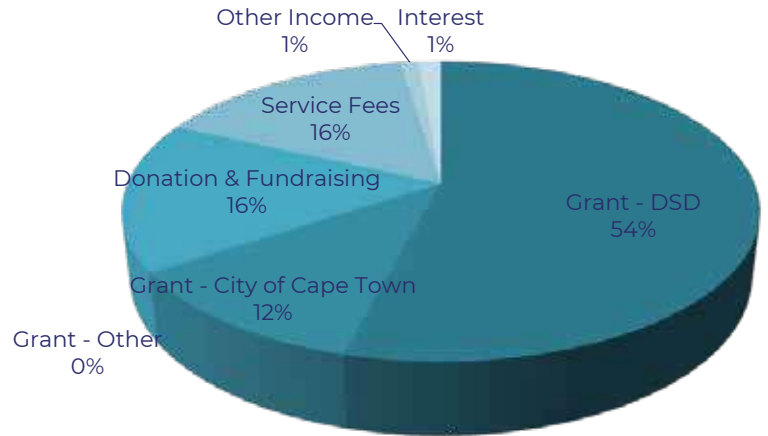
The Haven Nightshelter Organisation's current financial situation is indicative of the prevailing, challenging economic conditions that are impacting all of us. Due to the depressed economic climate, there was a general decline in donations across all our income categories.

For the financial year ended 31 March 2023 income dropped by 19% from R37M in the prior year to R30M this year. The largest decrease was in corporate and bequest donations, dropping to R4M from R11M last year, a decrease of 59%. In these challenging times we are thankful for a diversified funding base which includes government, municipalities, trusts & corporates, bequests and the many individual donors who faithfully donate according to their means. The core of our strategy is the social work function, and we are very grateful for the continuing partnerships we have with the Department of Social Development (DSD), whose grant funding of R16M represented 54% of our total income and the City of Cape Town grant of R3.4M representing 12% of our total income.

TREASURER'S REPORT 2/3

Service fees from clients increased by 8% from R4.4M to R4.7M this year. It is pleasing to see the positive results of social work feeding through to financial accountability as clients take responsibility for their own journeys. The challenging economic climate, with the high unemployment rates impacts the ability of our clients to find meaningful and lasting employment. This affects their ability to pay their shelter fees but we continue to work with clients in this regard.

INCOME BREAKDOWN 2023

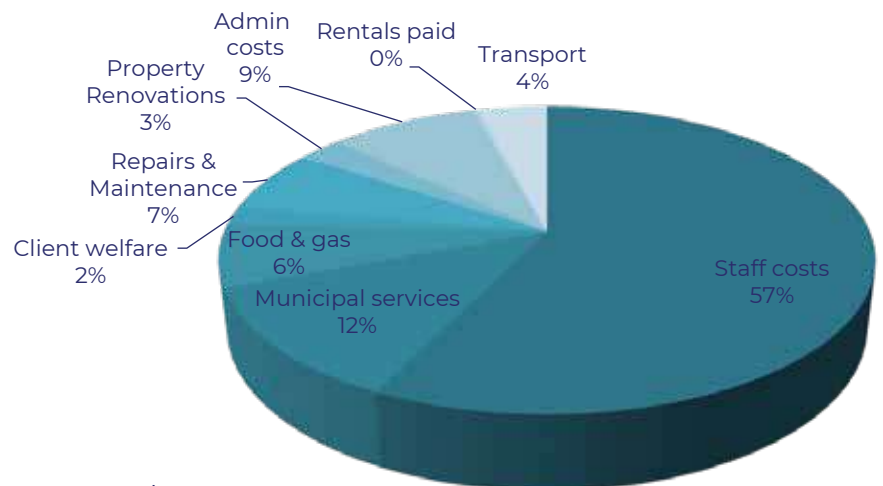


Expenditure

Operating expenses increased by 8% from R31.8M to R34.4M. As a service driven organisation, staff costs comprise the bulk of our operating costs at 57% of total costs. This decreased from 60% last year. Municipal services, which include water, electricity, sewerage and refuse collection services, remain at 12% of our total expenditure, which is the same as last year.

EXPENSES BREAKDOWN 2023

To note that Repairs & Maintenance costs increased by 90% from the prior year. This category includes infrastructure and motor vehicle repair costs. We have embarked on an exercise to repair and improve our buildings, some of which are in a sad state of disrepair. Renovations were made at the Haven Homes Aberdeen facility at a cost of R904K. Infrastructure costs is an area that requires continuous attention and maintenance of the buildings but also unfortunately due to vandalism by our own clients.



We continue to find support in non-monetary ways such as donations of food, clothing, bedding, toiletries and other in-kind donations that assist to keep our costs down. We are extremely grateful for this support.

TREASURER'S REPORT 3/3



Deficit

For the 2023 financial year, the Haven posted a deficit of R4 430 025, a significant decline from the R5 228 166 surplus reported last year. This is because income this year reduced by 19% whilst expenses increased by 8% resulting in the deficit. Income generation that ensures full cost recovery remains a challenge. We continue to be mindful of the need to build up our reserves as we have major building upgrades and vehicle replacements that now require our urgent attention.

Sustainability

Our focus remains on improving our sustainability by increasing our fundraising capacity to ensure the future of Haven shelters and the quality of our service. Our sustainability fund, established in 2015 is now at R14.4M. This comprise bequests that are bequeathed to the Haven and for this financial year we received an additional R138K from three bequests. The purpose of the fund is to sustain the organisation in the event of cash flow shortages, providing continuity of services.

Financial Governance

Marx Gore has completed the audit for the year and issued its audit opinions, which are attached to the various annual financial statements. No opinions are qualified beyond the usual standard qualification in common with other similar organisations due to the difficulty in verifying completeness of cash income prior to the initial entry of the collection in the accounting records. Testing is therefore limited to receipts actually recorded.

SUCCESS STORIES 1/3



Good news story of Faiza Cox The Haven Night Shelter Bellville.

The client grew up in Manenberg with 2 siblings and her mother who was the breadwinner. She dropped out of school during grade 7 to pursue work to help support her mother financially. However, during that year, she fell pregnant and 2 years later had a 2nd child. Born into a family that believed you had to marry the father of your child, she was forced to be married. The marriage was abusive, physically, mentally, and spiritually. She started drinking alcohol and abandoned her children to live with her mother. Her life consisted of running away weekends to party with her friends. The abuse in her marriage continued for the next 5 years, covering her physical bruises and internal pain from her family. Her husband was an active gang member which resulted in her becoming a gang member too. Substance and alcohol abuse was a way of life. During the 6th year in her marriage, her husband was gunned down next to her while sleeping. Soon thereafter her life went downhill, and she was engaging in heavier, more frequent drug use. She left Manenberg and found herself on the streets of Claremont and Wynberg. Prostitution became a way of life to support her drug habit. She moved all over Cape Town where she ended up in Brooklyn. By this time, she was familiar with prison life as she was in and out of prison. She was initiated into a gang during her incarceration where she served a 3-year sentence at Worcester prison. As soon as she was released from prison, she found herself back on the streets of Woodstock for the next 2 years, then Goodwood and Parow. She started stealing and robbing “clients” when she was working the streets and this resulted in a 5-year prison sentence which she served 2 years and 7 months, released on parole.

During her parole period she lived with a man in Bellville and worked the streets for him. Thereafter she put up a shack on South Street Bellville, opposite The Haven Night Shelter where she lived for 7 years until the shack caught fire. By this time, she was very rebellious, wild and had behavioral problems. She did anything to get to her next drug fix, robbing people in and around Bellville including her working clients. A stabbing incident, while working the streets left her hospitalized and in a coma for 3 months. After her discharge from hospital, she was worse than ever mentally. Her son contacted her from prison, it was only then that she learnt of her estranged son’s incarceration. He informed her of her daughter’s passing due to a drug overdose, she too lived on the streets. Her son, during this time was an active gang member in prison as well. Within days of receiving the news of her daughters passing she also received news of her son receiving a 15-year prison sentence. Faiza’s life continued on the streets, and 6 months later her shack caught fire. She was woken by smoke and people attempting to open up the shack to get her out. Her back and face were burnt. The morning of the fire she called out to God for help as she felt it was the end of life. After being discharged from hospital since the fire incident she ended up back on the streets, tired of life and tired of being hurt.

SUCCESS STORIES 2/3



Good news story of Faiza Cox The Haven Night Shelter Bellville.

At the end of her rope, she approached the Haven Night Shelter for help where she was taken in. She battled with doubts in her mind that The Haven would not accept her for the past things she did and for the kind of person she was. She felt no love and doubted that anyone would love her. At the shelter she felt loved and accepted which to her is still something she cannot forget as it impacted her life in many ways. She went on a spiritual journey during her time at the Haven, also questioning who “this” God was who saved her from her past life. The Haven offered spiritual upliftment, love, acceptance, patience, and kindness. She thanks the Haven for being a big part of her new life.

Faiza Cox (now Coleman) was baptized during 2021 surrendering her life to Christ.

She now resides in Mitchells Plain and has been delivered from everything of her past life. She’s now married and lives a purposeful life.

SUCCESS STORIES 3/3



Growing up, his childhood memories was the beatings him and his mother suffered by his alcoholic father.t

At the age of 12 he was introduced to alcohol, dagga, parties, and the opposite gender. What he experienced and witnessed with his father he carried into his own relationships. He realized he was becoming like his father and that was not a character he wanted. He hung out with the local school gang, got suspended from school and the police was called out many times to the school due to his behavior. His mother and neighbors pursued court interdicts against him. He was introduced to tik which was the beginning of a path of destruction. During 2006 his parents divorced and that gave him a small sense of freedom, this freedom led to further destruction. During 2007 he was told to leave the family home which resulted in him being homeless. By this time, he was a full-blown drug and sex addict. In 2012 he lived at the Ark until 2014. He left the drugs during his stay at the Ark but could not leave the sex addiction. It was at the Ark where he heard about Jesus Christ for the very 1st time. After leaving the Ark he went further into a life of destruction of drugs and sex addiction. In 2020 he hit rock bottom with nowhere to go. He approached his mother for help, and she showed him tough love by not allowing him back without seeking the help he needed. Since he had nowhere to go, he approached the Haven for shelter, not knowing how God was about to use the Haven to transform his life. It was at the Haven where he received freedom from drugs and other addictions. The Haven provided the tools to keep clean from drugs and stay clean. All his addictions were dealt with at the Haven through one-on-one sessions called "hurt and pain," where they delve deep into the pain and addictions. As a man he was told that men don't cry but he found himself crying through the one-on-one sessions. At the shelter he was taught about "picking up his cross" and its through picking up his cross that God started intervening and transforming his life. God healed his heart from unforgiveness for his father and was working in his father's heart as well. Now, he and his father have a healthy relationship. His father also blessed him with a vehicle.

The day he left the Haven was also the day he got married to a woman he met at the Haven. He has since found permanent employment, living a purposeful life and married to a good woman.

THANK YOU TO OUR SUPPORTERS

The Haven Night Shelter Welfare Organisation is very blessed with numerous individuals, organisations and institutions who are both interested and involved in our work. Our network is growing rapidly, as homelessness affects more families and homelessness becomes more visible. Thank you from the bottom of our Haven Heart to our supporters!



INDIVIDUALS

A Campbell	A Comrie	AA Moffat
AB Taylor	AJ Mulder	AR Donaldson
B Summers	CH Peel	H Saunders
I Lockhart	J Boardman	J Dyason
JH vd Linde	JS Dreyer	KEC Russel
L Crawford	M Brittan	M Malahe
M Sterberg	N Longley	PGM Truijens
R Raimondo	R Scher	S Hadskins
S Schneier	T Kraus	WA Buser

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ER Tonnesen	Gray Trust	Green Family Trust
Jesse Graham Mem Foundation	Matthers Trust	Minrath Charitable Trust
R&E Harvey	St Olas Trust	'Susman Foundation

SERVICE CLUBS

Cabra Dominicans Donation	CWC Camps Bay	Lions Club Sea Point
Lions Club Tableview	MB Methodist Church	





CITY OF CAPE TOWN
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STAD KAAPSTAD



WITZENBERG
Municipality • Munisipaliteit • UMasipala Wase



DRAKENSTEIN
MUNISIPALITEIT • MUNICIPALITY • UMASIPALA
Paarl | Wellington | Gouda | Saron | Simondium



Western Cape
Government

Social Development

Thank you for your support!



45TH

Annual General Meeting

Of The Haven Night Shelter
Welfare Organisation